



## Frequently Asked Questions

### What is Volunteer Wisconsin?

A statewide resource for all things involving volunteering with a website that connects volunteers with nonprofits and opportunities across the state.

### What does Volunteer Wisconsin do?

*Services include:*

- **A volunteer matching website covering the whole state** - Volunteers can browse available opportunities and Wisconsin agencies can post their ongoing and date-specific needs.
- **Volunteer Management Trainings** - Annually, 4-hour public trainings are offered in four distinct Wisconsin locations and four 1-hour webinars are recorded and archived. Additionally, a calendar of additional trainings offered across the state is maintained.
- **AmeriCorps** - 45 AmeriCorps positions are made available annually for nonprofits to host a member serving full-time as a volunteer coordinator. The Marshfield Clinic AmeriCorps-Volunteer Wisconsin member focuses on strengthening a nonprofit's volunteer program and recruiting new volunteers.
- **Resources** - A plethora of resources for the volunteer manager available at [www.VolunteerWisconsin.org](http://www.VolunteerWisconsin.org).

*Browse here to...*

- Locate a list of volunteer centers with contact information.
- Learn about national days of service.
- Nominate a volunteer for the Rock Star Award or other local, state and national recognition award.
- Download a toolkit of basic forms and templates for managing volunteers.
- Discover opportunities for continuing education in nonprofit management and volunteer engagement.
- Access current reports on the status of our field.
- Get involved in AmeriCorps! Serve a year or host a member.

### What are the benefits of being a registered agency on [www.VolunteerWisconsin.org](http://www.VolunteerWisconsin.org):

- Increased exposure of your volunteer needs to aid in recruitment.
- Eligibility to apply for a Wisconsin Volunteer Coordinators Association (WVCA) Conference Scholarship. The WVCA Conference is an annual 2-day event in May.
- Receive timely updates about volunteer happenings, news and resources to support you in your role as a volunteer leader.
- Option to have background checks completed on responding volunteers through *Verified Volunteers*.  
Note: There is an associated cost.

### How do I register as an agency on [www.VolunteerWisconsin.org](http://www.VolunteerWisconsin.org)?

Agencies not served by a local volunteer center or whose center is not using Get Connected software should complete the agency registration from at <http://volunteerwisconsin.galaxydigital.com/agency/signup/>. Once you click "Request Account," your agency profile will be reviewed by site administrators who will generally approve it within 48 hours.

**Note:** *Volunteer Centers share agency and opportunity data with Volunteer Wisconsin for greater exposure. Check if your opportunities are already on [www.VolunteerWisconsin.org](http://www.VolunteerWisconsin.org). If so, no need to register again!*



### **I'm not sure if there's a local Volunteer Center in my area. Where can I find out?**

Volunteer Wisconsin maintains a list of Volunteer Centers that identifies the counties each Center serves. You can find the list and contact information for each Volunteer Center at <http://volunteerwisconsin.galaxydigital.com/local-volunteer-centers/>.

### **What if my community is already being served by a Volunteer Center?**

We encourage you to fully utilize your local Volunteer Center's resources and connections, since the best referrals are always from people in your community. But we also encourage you to bookmark our website and check back frequently for helpful information and training opportunities.

### **Does it cost anything to register?**

It is completely free to register as a user or agency on our website.

### **I see my organization has an agency listing on [www.VolunteerWisconsin.org](http://www.VolunteerWisconsin.org) but I am not listed as an agency manager or the previous agency manager has moved on. How can I become an agency manager?**

If the agency manager information is outdated, please contact Shelly Kaiser at [kaiser.shelly@marshfieldclinic.org](mailto:kaiser.shelly@marshfieldclinic.org).

### **Why should I have at least one active volunteer opportunity posted? Isn't being listed as an agency good enough?**

On our website, opportunities and agencies can be found in two different places. By having at least one active volunteer opportunity posted, you are giving our users more chances to find out about you and your organization. Additionally, only opportunity listings, not agency listings, can generate a website response from potential volunteers. Moreover, when you have active opportunities, your listing appears up-to-date on our website and to our users.

### **How often should I update my agency listing or ongoing opportunities? What is the benefit of regularly updating these postings?**

We strongly encourage our agencies to update their listings and opportunities every six months at a minimum (though certainly you can update more frequently). When you update your opportunities, they are bumped to the first few pages of our opportunities section, which makes them more visible and reaches more potential volunteers.

### **I've heard about the regional trainings and webinars that Volunteer Wisconsin facilitates. Where can I learn more about these opportunities?**

Our regional trainings are typically held in four locations during the fall and winter while our webinars tend to air during the spring and summer. Once registration becomes available, our trainings and webinars will be spotlighted on our website, so check back frequently for dates, locations, and topics.